



**ST. CHARLES PARISH  
ANNUAL REPORT  
2022**



# ST. CHARLES PARISH COUNCIL

**Matthew Jewell**  
Parish President  
(985) 783-5000

**La Sandra Darensbourg Gordon**  
Councilwoman • District I  
(985) 240-0213

**Mary K. Clulee**  
Councilwoman • District II  
(504) 330-3237

**Dick Gibbs**  
Councilman • District III  
(504) 330-4262

**Nicky Dufrene**  
Councilman • District IV  
(985) 314-2032

**Marilyn B. Bellock**  
Councilwoman • District V  
(504) 360-2025

**Bob Fisher**  
Councilman • District VI  
(985) 240-0172

**Julia Fisher-Cormier**  
Councilwoman • District VII  
(985) 308-0366

**Beth A. Billings**  
Councilwoman-At-Large • Division A  
(985) 603-4068

**Holly Fonseca**  
Councilwoman-At-Large • Division B  
(985) 240-0031



## DEPARTMENTS

**Animal Control Office**  
Dr. Jena Troxler  
(985) 783-5010

**Community Services**  
Joan Diaz  
(985) 764-7944

**Economic Development**  
Corey Faucheux  
(985) 783-5140

**Emergency Preparedness**  
Jason Tastet  
(985) 783-5050

**Finance**  
Grant Dussom  
(985) 783-5000

**Government Buildings**  
Bob Messerly  
(985) 783-5027

**GIS**  
Luis Martinez  
(985) 331-3006

**Grants**  
Carla Chiasson  
(985) 783-5000

**Legal**  
Corey Oubre  
(985) 783-5013

**Parks and Recreation**  
Duane Foret  
(985) 783-5090

**Personnel**  
Dayna Parker  
(985) 783-5000

**Planning and Zoning**  
Michael Albert  
(985) 783-5060

**Procurement**  
David Ferraro  
(985) 783-5000

**Public Information**  
Samantha de Castro  
(985) 783-5000

**Public Works**  
Miles Bingham  
(985) 783-5102

**Risk Management**  
Rechell Champagne  
(985) 783-1610

**RSVP**  
Jeanne L. Arabie  
(985) 783-8907

**Wastewater**  
David deGeneres  
(985) 331-2624

**Waterworks**  
Greg Gorden  
(985) 783-5110

**WIA**  
Tommy Scott  
(985) 783-5030





In 2022, St. Charles Parish Government, like many of our residents, focused on restoration from the devastating effects of Hurricane Ida. Thankfully a quiet 2022 hurricane season allowed us to be more productive as we repaired government buildings, parks, and critical infrastructure.

Even through these recovery efforts, we remained focused on ensuring that infrastructure improvements and capital projects stayed on track and aligned with our Master Drainage, Sewer and Recreation plans. We cut the ribbon on the Paradis Canal Flood Gate, a significant component creating 24 miles of continuous flood protection on the West Bank of the Parish. Supporting these projects, the Grants office secured more than \$26 million in funding for 39 projects while working on FEMA reimbursements related to Hurricane Ida, a tremendous feat.

Internally, we focused on investing in our employees. The Personnel Office completed and implemented a compensation study to ensure competitive pay in a very tough job market and worked with the Risk Management Department on policies that promote a safe work environment. Additionally, employees completed over 3,500 hours of job-specific training.

Unfortunately, 2022 wasn't without inclement weather. Tornadic activity in December produced an EF2 tornado which sadly took the life of one of our residents and cause catastrophic damage to homes in Killona and Montz right before Christmas. The response by our first responders and Parish employees was tremendous. In the immediate aftermath, our residents, non-profits, and industrial partners sprang into action to help these communities by providing assistance, shelter, and donations. I was proud of the way our community came together to help others in need.

It is an honor to serve as your Parish President, and as 2023 is underway, we will be steadfast in ensuring that St. Charles Parish continues to be a great place to live, work and play for all our residents and business owners.

*Matthew Jewell*

## GOVERNMENT BUILDINGS

The Government Buildings team of nine dedicated employees maintains 32 buildings with electrical, plumbing, HVAC, lawn maintenance and other general maintenance support.

In 2022, Government Buildings completed over 2,000 work orders across all departments and assisted with setting up parish-sponsored events, including the Independence Day Celebration, Veteran's Day Luncheon, ribbon cuttings and more.

Repairing buildings that received damage from Hurricane Ida was the department's top priority in 2022. The department completed renovations to offices on the Courthouse's third floor, upgraded the HVAC, replaced the courthouse roof and repaired water-damaged areas.

Due to damage caused by Hurricane Ida, second-floor renovations, which were planned as a multi-phase multi-year project, have been combined into a one-year single-phase project. A complete renovation of the courtrooms began in 2022 and will result in larger courtrooms outfitted for jury trials along with new technology and video conference capabilities.



ST. CHARLES PARISH COURTHOUSE



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## RISK MANAGEMENT

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The Office of Risk Management strives to provide a safe working environment for all Parish employees, and in 2022, the office conducted various safety training programs for employees totaling more than 3,500 hours. Safety in the workplace is one of the Parish's top priorities.

Every Parish employee was required to complete online safety training, encompassing topics from work zone safety, confined space hazards, effective supervision and more.

Additionally, more than 450 employees completed courses specific to individual job functions, including chainsaw safety, distracted driving and ergonomics. It also provided hands-on culvert truck training to 11 employees. Departments also held toolbox talks to discuss at least five safety topics monthly.

One of its most significant accomplishments during the 2022 year was partnering with Personnel to establish a Safety Committee, featuring multiple department employees. This committee focuses on prioritizing safety in the workplace and fostering new safety initiatives.

**We're hiring!** If you're interested in a career with St. Charles Parish, visit [stcharlesparish.gov/employment](https://stcharlesparish.gov/employment) to apply and sign up for e-notifications.



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## PERSONNEL

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The Personnel Office manages the human resource functions for parish employees and strives to ensure St. Charles Parish is a wonderful place to build careers.

In 2022, Parish President Jewell, the Personnel Office and members of the Civil Service Board honored 100 employees for their years of service and perfect attendance.

The Personnel Office implemented two new policies in 2022 as the Parish works to standardize all parish policies and improve consistency. Personnel worked with department directors to develop a new Call Out Policy for employees who are called to work after hours and a new Foot Protection Policy that requires field employees to wear steel-toe shoes to promote safety and prevent injuries.

Over the years, the civil service pay plan had become unbalanced. To ensure the Parish provides competitive salaries, the Office completed a compensation and pay classification study to evaluate all positions relative to other parish governments. The Civil Service Board and the Parish Council approved a revised pay plan, which went into effect in October.

The Personnel Office continues to promote wellness and provides opportunities for employees to take their health and safety into their own hands. To do this, the department set up various activities for employees to participate in, such as biometric screenings, flu shots, and other training opportunities.



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## ANIMAL CONTROL

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The Animal Control Office strives to ensure that both our two- and four-legged residents have a great quality of life by offering a safe shelter environment for stray pets. In addition, the team offers many low-cost and free options to spay and neuter pets and focuses on educating children on responsible pet care.

In 2022, the shelter took in 473 dogs and 1,066 cats. The team successfully re-homed 643 animals (327 dogs, 316 cats) through owner reclaims, local adoptions, and national adoptions. Additionally, 325 cats were released back into the field.

Through grant funding, Animal Control hosted Large Animal Technical Rescue Training, received \$35,000 in funds for training and animal search and rescue equipment, and obtained \$90,000 of dog food in partnership with Greater Good Charities to feed pets of South Louisiana.

This year, Animal Control participated in 35 flights fully funded by Greater Good Charities, allowing the Parish to transfer 260 pets nationwide for adoption. Good Flights transports sheltered cats and dogs, as well as treated asymptomatic heartworm-positive dogs, and places them in homes in an average of three days. This program clears space in the shelter and helps evacuate pets in a disaster.

In 2022, the Animal Control Office returned its entire volunteer base, which compiled 1,183.5 hours. Some other accomplishments include hosting the annual parish-wide rabies drive for public health safety, hosting essential animal services training and offering low-cost community dog and cat spay/neuter through LASPCA.



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## ECONOMIC DEVELOPMENT AND TOURISM

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The Department of Economic Development and Tourism had numerous wins for the Parish in 2022. More than \$1.5 billion of capital investment was announced, resulting in more than 100 new jobs.

The unemployment rate in St. Charles Parish reached an all-time low of 3.2%, and more than 160 new jobs have been added across the Parish during 2022.

The department worked to bring a new, televised catfish tournament to the Catfish Capital of the Universe, Des Allemands. In September 2023, the King Kat Tournament Trail, presented by Bass Pro Shop/Cabela's, will host an online-streamed fishing rodeo, which will coincide with the Alligator Festival. King Kat has reached 35.7 million households since its inception and has 1 million active online subscribers.

The department also launched the St. Charles Parish Online Site Selection Center, a free online tool to help entrepreneurs, business owners and business operators locate commercial and industrial properties in the Parish. The site uses business intelligence that assists users with their decision-making processes. Visit [buildingsandsites.com/stcharlesparish](https://buildingsandsites.com/stcharlesparish) for more information.





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## RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP)

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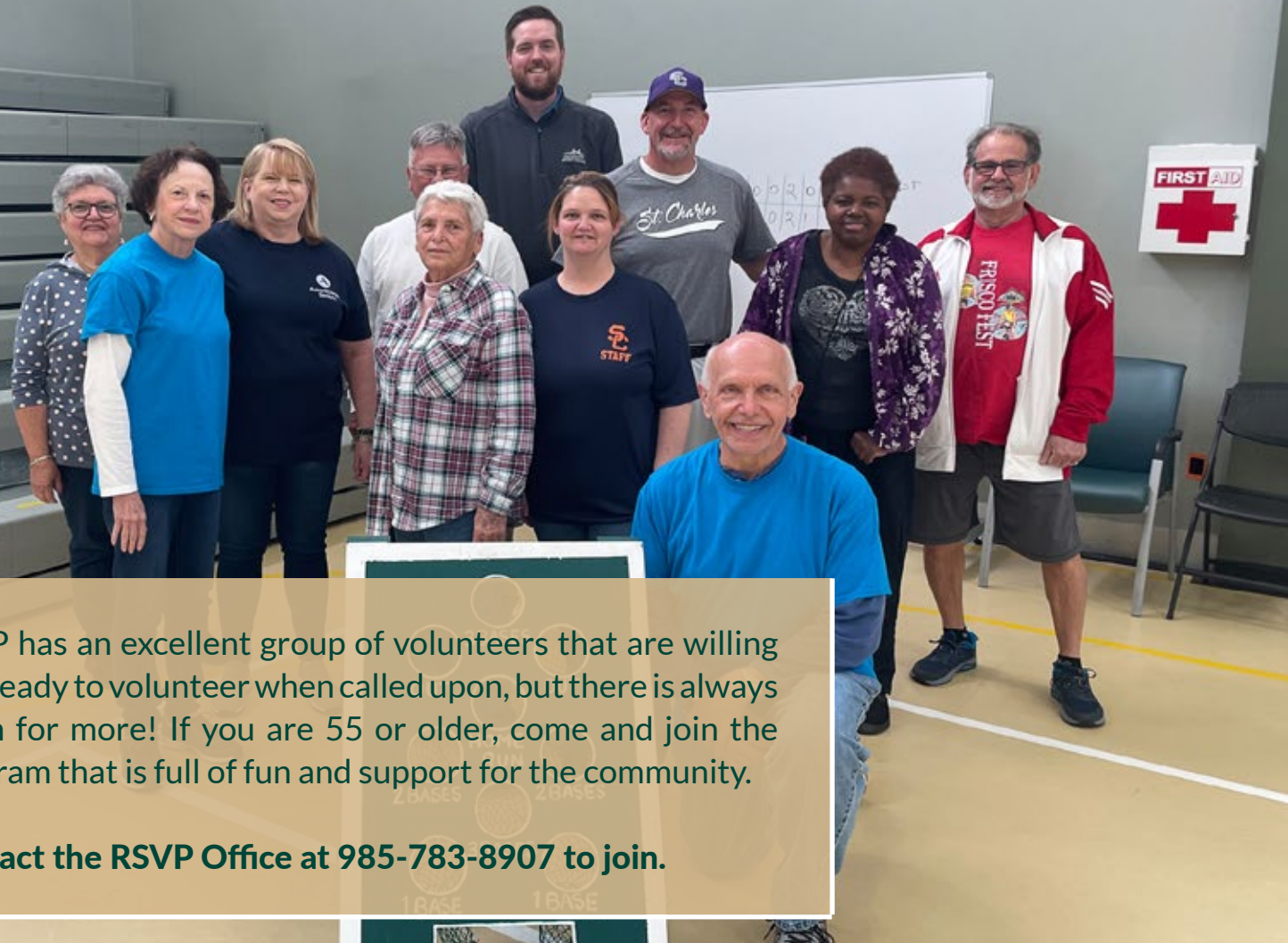
The Retired and Senior Volunteer Program (RSVP) celebrated 45 years of service in St. Charles Parish in 2022. RSVP includes 263 volunteers who volunteered nearly 18,500 hours of service in 2022, saving the Parish \$551,669.12.

The program hosts many activities in addition to volunteering throughout the community, including walking club, bus trips, movie days and bean bag baseball in conjunction with Parks and Recreation.

Some of the ways RSVP participated in the community are:

- Assisting the United Way and Rotary Club at Alligator Festival and Battle for the Paddle
- Collecting more than 760 books for the Martin Luther King Jr. Book Drive
- Assembling 2,000 bags for the Sunshine Program
- Collecting pop tops for the Ronald McDonald House
- Assisting with the 32nd Annual SCP Independence Day Celebration

Participating in Older Americans Month Celebration Day with the Council on Aging and the Department of Parks and Recreation to encourage residents to create a better world for elders



RSVP has an excellent group of volunteers that are willing and ready to volunteer when called upon, but there is always room for more! If you are 55 or older, come and join the program that is full of fun and support for the community.

**Contact the RSVP Office at 985-783-8907 to join.**

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## FINANCE

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For the 10th consecutive year, the Finance Department received the Distinguished Budget Presentation Award from the Government Finance Officers Association of the United States and Canada. Additionally, the team received the Certificate of Achievement for Excellence in Financial Reporting from GFOA for the 23rd time. The Certificate of Achievement is the highest honor for recipients who make significant accomplishments while serving the community through governmental and financial reporting.





## GRANTS

The Grants Office works diligently to protect and supplement taxpayer dollars. Grant funds accounted for 18% of the total parish budget in 2022, and the St. Charles Parish Grants Office received approval of \$26,655,718.81 in grant awards for 39 projects. The Grants Office additionally prepared and submitted 25 grant applications and had nearly 70 applications under development to submit in 2023. Those applications represent more than \$100 million in potential funding.

The following projects with grant funding were completed in 2022:

- **The Paradis Canal Flood Gate**

The Parish received over \$3 million in grant funding from three different grant programs to complete this project. This project is an integral component of the West Bank Hurricane Protection Levee that installed a motorized vertical lift gate across the Paradis Canal near the Magnolia Ridge Pump Station to provide flood protection to the West Bank of St. Charles Parish.

- **Fifth Street Drainage Improvements in Norco**

The Parish received \$866,250 in Capital Outlay from the State of Louisiana for the construction of this project. With this funding, the Parish installed larger culverts along Fifth Street to provide improved stormwater flow to the Engineer's Canal Pump Station.

- **Eight Housing Preservation Projects**

The US Department of Agriculture's Housing Preservation Grant Program provided up to \$8,500 per project to assist low and very low-income homeowners in the repair and rehabilitation of their homes. In 2022, eight projects were completed.

- **Seven Home Elevation Projects**

FEMA's Flood Mitigation Grant Program provided funding to elevate repetitive loss and severe repetitive loss structures in St. Charles Parish. Seven projects were completed in 2022 and ten more were approved to proceed with construction.

- **Emergency Des Allemands bulkhead**

As a result of damages caused by Hurricane Ida, the FEMA Public Assistance Program provided nearly \$1.8 million in funding for the installation of 812 linear feet of temporary sheet piles along the Des Allemands Bulkhead.



The Grants Office spent 2022 focusing on ensuring the Parish recovers financially from the effects of Hurricane Ida by working with FEMA on the Public Assistance Program applications. This effort is ongoing.

Seventeen homeowners in the Parish's Residential Mitigation Program were approved to proceed with elevation, and grant applications were submitted to FEMA to request funds to mitigate an additional 25 properties.

The Grants Office received approval to upgrade the Waterworks C Plant Filter on the East Bank. This funding was received through a competitive statewide water-sector program. The East Bank C Plant Filter will improve the filtration process in our potable water production by replacing filter media and the underdrain system in its entirety. The project was advertised for bid in late 2022, and construction is expected to take place in 2023.



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## COMMUNITY SERVICES

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The Department of Community Services provides families with yearly safety net, emergency, and social services. Clients receive help with their utilities, rent, and water bills, and in 2022, direct emergency assistance provided to residents doubled due to the direct impacts of Hurricane Ida and COVID-19. The department received funding through the Low-Income Home Energy Assistance Program (LIHEP) and this year added new program funding from the American Rescue Plan (ARP) and the Low-Income Household Water Assistance Program (LIHWAP) for a total of \$630,908.42 in aid to more than 1,600 families.

The department also aids with SNAP applications and printouts, applying for SafeLink phones and has an on-site emergency food bank in conjunction with Second Harvest.

The housing rehabilitation program helped more than 20 elderly and low-income families through the USDA Housing Preservation Program, a grant-funded program which aims to help homeowners repair or rehabilitate their homes. It fixed minor home damage for ten clients in its Repair on Wheels Program in partnership with the United Way of St. Charles.

The Killona and St. Rose Community Centers continue to provide its Lunch & Learn Program, After-School Drop-Ins, Summer Enrichment and other neighborhood initiatives for adults and youth. Community Services also held its annual Summer Food Program at Albert Cammon Middle School and Carver Early Learning Center to ensure students could have a hot meal while away from school.

Community Services' annual Thanksgiving Basket Drive provided 330 baskets to families around the Parish with generous help from more than 30 community partners and local businesses.

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## RIVER PARISH WORKFORCE DEVELOPMENT

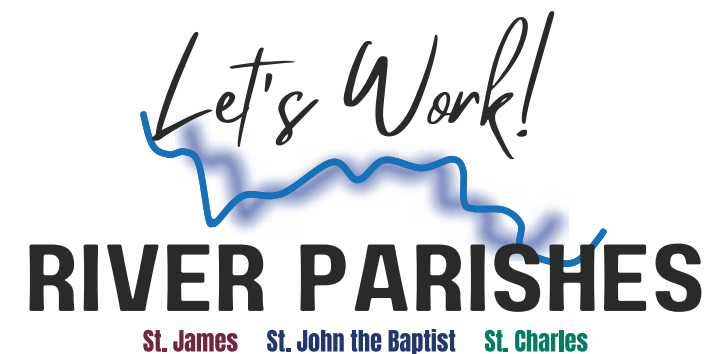
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River Parish Workforce Development has a Business and Career Solutions Center in St. Charles Parish which is dedicated to helping local job seekers and employers promote growth in a continually improving workforce.

Despite facing numerous obstacles caused by Hurricane Ida, including a temporary office, the Workforce Development Office continued to support the needs of residents looking for job opportunities and helped those prospects develop core and secondary skills necessary for specific roles in industries and businesses.

Additionally, the office provided 122 residents access to employer-based training through numerous work experience opportunities. Over 100 individuals completed a training curriculum, acquired a secondary credential and obtained a career opportunity within the workforce.

None of this would be possible without the Workforce Innovation and Opportunity Act (WIOA). This federal entity serves as an anchor for job seekers and members of businesses and industries.





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## PARKS AND RECREATION

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2022 was a year of balancing fun and recovery for the Department of Parks and Recreation. The team was excited to return to offering its full slate of youth programming while continuing to recover from Hurricane Ida.

The department upheld its mission to keep residents of all ages engaged in sports and various activities, such as basketball, bean bag baseball, cornhole, pickleball, softball, volleyball and more. It also hosted summer camps, sports clinics and line dancing classes.

The 2021-22 basketball season started in January to ensure children had the chance to play basketball as Hurricane Ida's damage caused limited gym space. Athletes participated at no cost due to the generous donation of all 831 uniforms by the New Orleans Pelicans.

In 2022, Parks and Recreation coordinated the scheduling of 1,407 games, 699 practices for youth and adult sports, and 258 travel baseball and softball practices. The department also hosted more 7,000 athletes across 32 different activities.

The Department of Parks and Recreation also offered new programming. Through a partnership with First Tee Greater New Orleans Golf, youth ages 5 and older had the opportunity to learn to play golf. The athletes were taught skills of the game with a focus on building self-confidence, inner strength and resilience.

In May 2022, Parks and Recreation hosted its second annual Fish Dat Rodeo, a one-day fishing tournament for all ages, at the Bonnet Carré Spillway Boat Launch, which doubled participation to nearly 100 participants.

The team cut the ribbon for the West Bank Trailhead, completed upgrades to the East Bank Trailhead, began the IMTT Park redesign project, replaced the sails at the Ormond Spray Park and continued construction on the Veterans Memorial Plaza.

After receiving a generous land donation from Chevron in 2021, the Parish unveiled its preliminary plans for the Des Allemands Boat Launch. During a town hall meeting, residents saw initial plans and were able to provide feedback on what they would like to see at the multi-use recreational area. The Parish has obtained the necessary permits and is preparing the site for future development.





# OUR MISSION IS TO LEAD AND UNITE THE COMMUNITY IN PROVIDING A PROGRAM OF HEALTH & HUMAN SERVICES THAT IS COMPREHENSIVE, EFFICIENT & EFFECTIVE.

United Way of St. Charles has been working to improve lives since 1955. UWSC is committed to bringing the community together to deliver lasting changes throughout St. Charles Parish.

By partnering with donors, employers, community agencies and government, United Way of St. Charles brings a coordinated approach to solving community issues in the areas of **EDUCATION, INCOME AND HEALTH**.

We value that every person brings a unique perspective and experience to advance our mission of making progress for the health, education, and financial stability of every person in our community.

Based on information provided by our partner agencies, more than 40,000 people were served by United Way of St. Charles last year.

- UWSC is a local organization, which is independently audited yearly.
- Every decision about its operation is made by local leaders.
- A governing board of 32 community volunteers meets monthly.
- Administrative costs are less than 10%.



## HIGHLIGHTS FROM 2022:

- Through Rebuild United, we provided for the muck and gut and rebuild of 150+ St. Charles Parish homes.
- We provided three months of housing for 21 tornado victims from the Killona and Montz communities. In addition, we provided each family with assistance for basic needs and household items.
- Our education program supported 20 local child care center educators to help them obtain their Child Development Associate Credential (CDA). We also provided free monthly age-appropriate, high-quality books to 339 children under five through our Imagination Library program.
- We continue to support families in need of assistance with job placement, training opportunities, and help during a financial crisis through our partnership with Catholic Charities.



# LIVING UNITED



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## WATERWORKS

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The Department of Waterworks aims to provide safe, clean drinking water and water for fire protection to all St. Charles Parish residents. It treats more than 2.8 billion gallons of drinking water annually and can treat 19 million gallons per day.

Hurricane Ida damaged many Waterworks facilities, and throughout the year, the department focused on rebuilding as the team designed and put repair projects out to bid for the East Bank and West Bank Treatment Plants and the Billing Office.

In 2022, the department launched several projects, including the West Bank “A” Filter Upgrade, Phase III of the LA 18 Cast-Iron Water Line Replacement and Phase III of the Bonnet Carre Spillway Water Line Replacement. It also completed maintenance for water supply tanks at the East and West Bank Treatment Plants which involved structural repairs and painting.

Repeaters and base stations were installed throughout parts of the Parish as part of the department’s Automated Meter project. Automatic metering will provide more accurate readings, greater transparency and improve the technology used throughout the meter reading process. The department has installed more than 2,000 new meters across the Parish to date.

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## WASTEWATER

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The Department of Wastewater maintains and operates sewerage infrastructure throughout the Parish. This includes managing collection and treatment while also maintaining more than 300 lift stations and over 300 miles of sewer lines.

In 2022, Wastewater treated more than 2.6 billion gallons of wastewater and completed more than 1,400 work orders. The department began to transition work orders to an online asset management system, which will help the team become more efficient.

The Boutte Booster Lift Station, a critical piece of infrastructure serving the Paradis, Des Allemands and Bayou Gauche areas, underwent upgrades in 2022 to help the pumps work more efficiently.

In alignment with the Sewer Master Plan, the Wastewater Department performed smoke testing in the Old Luling area. Before the year’s end, smoke tests were completed in Phase I. Smoke tests detect separations in sewer pipes where water is infiltrating. Pipes will be lined where water infiltration was detected, leading to lower amounts of wastewater needing to be treated during rain events.

Additionally, after Hurricane Ida, the Parish acquired funding through the American Rescue Plan to allow the Wastewater Department to install 17 generators at 17 lift stations throughout the Parish. This redundancy will allow the Parish sewer system to operate more efficiently in the event of widespread power outages. Due to supply chain issues, these generators will be installed throughout 2023.



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## PUBLIC WORKS

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2022 saw continued aggressive drainage maintenance throughout the parish. Road crews completed over 800 work orders composed of various projects such as replacing nearly 9,500 feet of rotten and undersized culverts, sweeping ditches, repairing sink-holes, potholes and other projects throughout the parish. Additionally, the department's Asphalt Maintenance Road Program allowed the department to complete milling and new overlay to 33 parish-owned roads.

While overseeing 206 miles of canals and maintaining 152 pumps across 58 pump stations, drainage crews completed various tasks ranging from minor maintenance on pump stations to full pump rebuilds and major canal maintenance projects. Some projects included rebuilding pumps at Destrehan #2 and Oak Street pump stations and completing the underwater inspection of Willowdale pump station. Public Works also oversaw the temporary emergency repairs of the Des Allemands bulkhead, which received 90% of the necessary funding for the project from FEMA.

The SCADA and telemetry team provide a remote eye on pump stations, drainage canals and sewer lift stations throughout the parish allowing us to operate stations remotely. In 2022, the team upgraded the Bayou Trepagnier and Barton Davis equipment and added new equipment at the Schexnayder pump station.

Parish Grass cutters within Public Works consist of 13 tractor drivers and eight groundskeepers responsible for maintaining the grass on major drainage canals, levees and rights-of-way, much of which is not visible to the public but vital to the proper operation of our drainage system.

Throughout 2022, the Public Works Department, with more than 170 employees, worked together to complete thousands of work orders across the Parish while maintaining more than 14,000 catch basins and 223 miles of parish roadways.

Additionally, a significant number of the Master Drainage plans were completed in 2022 and town hall meetings to review the findings were held for watersheds in Ama, Destrehan, Luling, Montz, Norco, New Sarpy and Ormond. Several projects from these plans are underway, and the remaining Master Drainage Plans are expected to be completed in 2023.

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## LEVEES

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In October 2022, the Parish celebrated the completion of the construction of a major component of the West Bank Hurricane Protection Levee Project – The Paradis Canal Flood Gate. Construction on this project began on July 16, 2020, and now enhances the levee system on the West Bank of St. Charles Parish by providing nearly 24 miles of continuous protection. This project included the installation of a new motorized vertical lift gate system and a sheet wall that ties-in the Magnolia Ridge and Sunset levees .

The Paradis Canal Gate project received \$3,133,451.11 in grant funding from CPRA - RESTORE Act Spill Impact Component Matching Funds, Department of the Treasury – RESTORE Act, and the Delta Regional Authority – States Economic Development Assistance Program. The Parish's West Bank Hurricane Protection Levee fund, funded by the 2017 Levee Bond, covered the remainder of the cost. The total project cost was \$4,975,799.34

This year, the Upper Barataria Risk Reduction system, a 30.6-mile levee alignment project, saw significant progress. In February of 2022, the Corps of Engineers signed the Upper Barataria Basin Chief of Engineers Report approving plans for the project. Congress authorized the project and it received \$8 million in funding from the Disaster Relief Supplemental Appropriations Act to initiate and complete the preconstruction engineering and design phase. This project will elevate the current levee system on the West Bank of St. Charles Parish and extend it to Raceland. It will provide 100-year flood protection to thousands of residences, vital infrastructure and US Hwy 90 where millions of dollars of commerce travels yearly. The Parish is now working with its federal delegation to obtain full funding this project.





## PLANNING AND ZONING

In 2022, the Department of Planning and Zoning processed a record amount of more than 3,300 permits and assisted with recovery efforts while maintaining its core goals and responsibilities, such as updating the Comprehensive Land Use Plan.

Throughout the year, the department focused on Hurricane Ida recovery efforts by helping residents with housing issues, teaming up with state and federal agencies to assist homeowners and finding creative solutions to storm-related challenges such as temporary housing, renovations and debris cleanup.

The team focuses on Code Enforcement, Flood Plain Management, Planning and Permitting.

Code Enforcement closed 1,123 cases in 2022 and worked to get these properties within compliance of the parish codes.

More than 8,000 structures were documented as having some degree of storm damage from Hurricane Ida, and the Floodplain Management team worked to fairly assess which structures had Substantial Damage as defined by FEMA.

The department's Planners were focused on the Comprehensive Land Use Plan Update. They held in-person and online public input sessions to determine the community's vision for growth in St. Charles Parish. The 10-year plan, which acts as a guide for land use decisions and development of the area, was approved in November by the Planning Commission.

## GEOGRAPHIC INFORMATION SYSTEMS (GIS)

The Geographic Information Systems (GIS) Office uses technology to gather information essential to data and mapping tools that departments such as Public Works, Wastewater, Waterworks, and Planning and Zoning use to manage their operations efficiently. These departments use GIS mapping for planning, infrastructure improvements, economic growth and disaster management.

The department manages approximately 500,000 geospatial points. GIS is continuously growing and in 2022 it collected nearly 4,000 additional geospatial points, consisting of drainage culvert inverts, sewer tie-ins, and servitude boundaries. The department launched a more user-friendly version of the SCP Report It app ([scpreportit.com](http://scpreportit.com)), making it easier for residents to request street light repairs, debris pickup, and mosquito control. SCP Report It is an efficient way for the Parish to work hand in hand with residents to ensure needs are met.

The team also helped the Center for Planning Excellence prepare its Parish Comprehensive Growth Plan, which required a collaboration of web-based map development and data gathering for the consultants.



## Emergency Preparedness and Homeland Security

Home to the only 24/7 Emergency Operations Center (EOC) in Louisiana, the Department of Emergency Preparedness and Homeland Security is tasked with preparing for and responding to any emergency or disaster that may strike the Parish. The department strives to be a regional leader in emergency preparedness and the team takes advantage of every opportunity to hone its skills by attending numerous training courses yearly on radiological incidents, hazardous materials, general hazards, and more. This ensures the Parish is prepared to enact its emergency preparedness plan quickly and efficiently at any time.

St. Charles Parish scored perfectly on its FEMA-evaluated Waterford 3 emergency exercise drill in 2022. The bi-yearly drill allows the team to practice its emergency response plan among local officials, state officials and federal agencies to ensure the public is protected in any event.

In 2022, the 11-person department responded to 267 events, ranging from weather warnings to drone detection.

This year it focused on continued Hurricane Ida recovery and battling an active severe weather period in the spring. The department upgraded its communications assets, expanding its ability to simultaneously monitor numerous radio channels across multiple frequencies and types of radios.

In addition to emergency response, the department installed three new WeatherStem weather stations across the Parish, which allows residents to monitor the weather, see historical data and use educational meteorological tools.

The department received an award for being a leader in emergency preparedness by the Bureau of Governmental Research for its outstanding work during Hurricane Ida and the COVID-19 pandemic.



Get alerted about emergencies such as severe weather, unexpected road closures and more through SCP Alerts. Text SCPALERTS to 888777 to sign up!



## KILLONA, MONTZ TORNADO

On December 14, 2022, St. Charles Parish closed all government buildings and opened a refuge of last resort at the Edward A. Dufresne Community Center. At 2:21 p.m., a strong EF2 tornado touched down in Killona and Montz, leaving significant damage. Emergency Operations, Public Works and first responders immediately sprang into action to get crews on the ground as quickly as possible.

President Matthew Jewell issued a Declaration of Emergency as information about the destruction in the Killona and Montz areas poured into the EOC. Immediately, Public Works crews began clearing the roads allowing emergency personnel to access the area, and the Department of Community Services worked to assess the needs of survivors.

Twenty-two homes were deemed a total loss and 29 homes were significantly damaged, making them uninhabitable. The Parish quickly provided tarps to residents and activated the Red Cross to help provide meals to survivors.

Thanks to community support and donations, the United Way of St. Charles provided shelter for nearly 50 people. The Killona Community Center also became a hub for tornado survivors to obtain donated supplies such as clothing, blankets and other essentials to meet their immediate needs.

The Department of Public Works spent days and weeks following the tornado focused on debris removal to expedite recovery. With cooperation from residents, debris from both public right of ways and private property was removed quickly. In early 2023, due to a generous donation, trailers were installed for those most impacted by the devastation from the tornado.

Thank you to all of our community partners, industry partners, local businesses, residents and the general public who came together to support these communities in their time of need.







In the wake of Hurricane Ida, **Dow committed \$2 million to recovery efforts in St. Charles Parish.** St. Charles Parish is not only the community in which Dow St. Charles Operations does business, but it is also the place that our employees, partners and near-neighbors call home. In December 2022, a devastating tornado impacted Killona, which sits less than five miles from our St. Charles Operations site.



Our commitment to this parish continued with Dow's announcement of \$100,000 to United Way St. Charles, earmarked to tornado relief, almost immediately the catastrophic event. The additional funding assisted with disaster case management, as well as immediate housing needs and necessities. Dow, in partnership with the United Way, also provided 18 temporary trailers for displaced members of the Killona community.

Dow is committed to long-term recovery and the progress of St. Charles Parish as we move forward together.



For nearly 100 years, Shell Norco has been tied to St. Charles Parish, and in times of need, we are committed to the St. Charles Parish residents.

After Hurricane Ida devastated our region, we donated \$750,000 to the United Way of St. Charles to lend a helping hand to our community in need. After a tornado devastated the Killona area in December 2022, we reinforced our commitment to the parish by committing \$100,000 to the United Way of St. Charles for recovery efforts. The funding went directly to housing efforts, food, clothing and additional basic needs for residents affected in the immediate aftermath and will supplement the long-term needs of residents.

In February 2023, Shell's Black Network Group and Shell Norco site leadership team members held a day of service in the Killona area to provide a sense of normalcy to impacted families. We installed new mailboxes throughout the community and provided supplies and toiletries to support recovery.

Shell is committed to sustaining our presence in St. Charles Parish and is dedicated to enhancing the parish as one of the best places to live and work.





15045 River Road, P.O. Box 302  
Hahnville, LA 70057 | (985) 783-5000



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#### FOR AN EMERGENCY

Call 911

#### EMERGENCY OPERATIONS CENTER (EOC)

(985) 783-5050

#### PARISH PRESIDENT AND COUNCIL

(985) 783-5000

#### SCP EMERGENCY INFORMATION LINE

1-888-SCP-9EOC

#### EMERGENCY MESSAGING

Visit [scpemergencyalerts.com](http://scpemergencyalerts.com) or click on 'Emergency Alert System' at [stcharlesparish.gov](http://stcharlesparish.gov) to sign up for e-mail, phone and text alerts directly from the St. Charles Parish EOC.

#### E-NOTIFICATIONS

Visit [stcharlesparish.gov](http://stcharlesparish.gov) and click 'Sign Up' under Latest News to subscribe to email notifications for public notices, sports registration and more.

#### INTERNET

**Website:** [stcharlesparish.gov](http://stcharlesparish.gov)

**LA Emergency Blog:** [emergency.louisiana.gov](http://emergency.louisiana.gov)

**Facebook:** [facebook.com/stcharlesgov](https://facebook.com/stcharlesgov)

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#### TELEVISION

SCP-TV is available to Cox subscribers as Channel 6 and U-Verse subscribers as Channel 99.

#### RADIO

1370 AM transmits emergency information during and after emergencies.

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